

Refund policy

Our return policy lasts for 7 days from the date of item delivery. During this period, you can request a return for your item.

To be eligible for a return, your item must be in the same condition as when you received it. It should be unused, with all tags intact, and in its original packaging. Additionally, you will need to provide the receipt or proof of purchase.

To initiate a return, please contact us at customer@plowmangrocer.com. Please note that we will not accept items sent back to us without a prior return request.

If you receive a defective, damaged, or incorrect item, please inspect your order upon receipt and contact us immediately. We will assess the issue and take appropriate measures to rectify it.

Please be aware that certain items cannot be returned due to their perishable nature. If you have any questions or concerns about a specific item, feel free to reach out to us.

Please note that we do not accept returns for sale items or gift cards.

If you wish to exchange an item, the quickest way is to return the item you have, and once the return is approved, you can make a separate purchase for the desired item.

Once we receive and inspect your return, we will notify you and inform you of the approval status for a refund. If approved, the refund will be automatically processed to your original payment method. Please keep in mind that it may take some time for your bank or credit card company to process and reflect the refund on your account.